



## GENUINEDOCS LTD Job Posting

Position: Network Analyst (Toronto)

### Job Overview:

Required Education: Graduate Degree  
Required Experience: At least 5 year(s)  
Location: Toronto  
Manages Others: No

Job Type: Information Technology  
Required Travel: None  
Employee Type: Full-Time  
Relocation Covered: No

### Job Description:

Network analyst will be a member of a team responsible for supporting Cisco network infrastructure environment consisting of routers, switches, and access points. Solid understanding and experience with Cisco hardware and software, with a minimum certification of CCNA required. Will be required to troubleshoot network issues, maintain network documentation, and work on network project activities.

### Essential Responsibilities: Specific Duties

- Provide intermediate level technical support in resolving various network related issues.
- Utilize available resources to perform trouble shooting e.g. NMS tools, documentation, contacts, etc.
- Manage incidents/problems according to Incident/Problem Management Process.
- Identify any major operational networking problems and recommend possible solutions.
- Coordinate incident resolution with various IT support teams and service providers, identifying, tracking and resolving issues.

### Job Requirements:

#### Key Requirements

- Significant experience with Cisco based network routing, switching (Layer 2 and Layer 3 devices), load-balancing and security concepts and technologies.
- Strong knowledge of Cisco IOS and NX-OS.
- Strong familiarity with various WAN technologies
- Hands-on experience with network trouble-shooting tools and incident analysis and reporting disciplines.
- Networking industry certifications are an asset (CCNA, CCNP, CCIE).

Competitive Salary & Bonus plan!

EMAIL RESUME TO: [careers@genuinedocs.com](mailto:careers@genuinedocs.com)